STEP

Services To Enhance Potential

2019

Annual Report | **Increasing Options**

stepcentral.org

Increasing Options

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STEP Board of Directors

Jeanna English	Chairperson
Jeffrey McKelvey	Vice Chairperson
Chris Cousineau	Treasurer
Judy Hernandez	Secretary
Larry Joseph	Past Chairperson
Christine Jakubek	
Lawrence Joseph	
Karl Kostrzewa	
Lynn Meyer	
Marisa Nicely	
Lisa Redick	
Terrance Reed	
Krista Shuler	
Ceretta Willis	

2019 Annual Report

Letter From the President

Greetings,

This past year was filled with new opportunities for everyone at Services to Enhance Potential. These opportunities came in a number of shapes and sizes and we are eager to share those with you in our 2019 Annual Report. From the expansion of our Project SEARCH Program into the Romulus Public School District, to our partnership with CVS, these opportunities are transforming the work that we have been doing for the past 46 years.

The transformation we're actively engaging in continues to position Services to Enhance Potential as a leader in our industry. We continue to see record numbers of individuals achieving their goals. The Employment and Training Department and our Skills Building Program are two examples of this. Our Employment and Training Department continues to develop important training and support programs designed to promote competitive employment opportunities. Our Skills Building Program engages with individuals to promote independence and inclusion in their daily lives. We take pride in knowing that we meet individuals where they are at, identify their strengths, and provide the services they need to reach their goals. At STEP, it is not a one size fits all program. Each individual determines their goals and our staff customizes the supports and services needed in order to assist individuals in reaching their full potential.

We hope you enjoy the content of this year's Annual Report. We tried to highlight just a few of our amazing programs and the successes those programs bring. It continues to be a difficult process to select the stories and successes we share with you as there are simply too many to count. If you would like to learn more, please reach out to us. I encourage you to become closer to the work we do by following us on social media or by volunteering at one of our Resource Centers or Thrift Stores. These experiences would allow you to see first-hand the tremendously valuable work our staff do every day to help those we serve overcome the daily challenges they face.

Thank you for your continued to support in the work we do at STEP. We look forward to the coming year and all opportunities that it will bring.
Thank you,

Brent Mikulski
President/CEO

Brent Mikulski
President/CEO

NEXT STEPS:
A Journey to Employment

NEXT

Navigating Employment eXperiences Together

NEXT stands for Navigating Employment Experiences Together. NEXT is an outreach program of Services To Enhance Potential Pre-Employment Training Services and Vocational Rehabilitation provided to high school students with disabilities, ages 16-26, who are potentially eligible for vocational rehabilitation services. These services are designed to make an impactful difference for more students with disabilities at an earlier age which will lead to better coordination, enhanced communication, stronger collaboration, and increased successful post-school outcomes. The lessons and activities include: Self-advocacy, work-based learning, post-secondary counseling, workplace readiness and job exploration.

The NEXT program is a collaborative effort between schools, public vocational rehabilitation services and STEP. It gives teachers innovative and customizable tools to enhance classroom learning experiences and help students achieve employment success. NEXT has work-based learning experiences and unique curriculums that include video and action-based lessons to build pre-employment, on-the-job, independent living skills, and a method to track employment success. STEP has seen amazing growth in its Pre-Employment Training Services and Vocational Rehabilitation this year, and STEP is beyond excited about the successes so far and what will come to fruition in the future as a result.

- **Self-Advocacy**
- **Work-Based Learning**
- **Post-Secondary Counseling**
- **Workplace Readiness**
- **Job Exploration**

Project SEARCH

Henry Ford College, Dearborn

DTE Energy, Detroit

Embassy Suites, Livonia

Beaumont Wayne Hospital, Romulus

Project SEARCH is a collaborative program between high schools, Community Mental Health, Michigan Rehabilitation Services, Bureau of Services for Blind Persons, STEP, and an employer. This program permits students currently enrolled in a public school an opportunity to spend their last year of high school in a blended classroom and worksite environment. This blended service permits a student to graduate with one full class year of worksite experience. The host site permits a student to experience a variety of work experiences during the student's final year of education. With a job placement rate of over 60% this year, participants were successful in reaching their goals of employment through Project SEARCH. This has been a STEP program since the 2010/2011 school year.

The 2018-2019 Project SEARCH host sites for 28 students were Beaumont Wayne Hospital in Romulus, MI, Embassy Suites by Hilton in Livonia, MI, Henry Ford Community College in Dearborn, MI, and DTE Energy in Detroit, MI. We are so grateful for all the support from our host sites. Their devotion to Project SEARCH makes it all possible.

STEP Hosts First STEM Day

STEP's first STEM Day (Science, Technology, Engineering and Mathematics) was fantastic! More than 30 students from many local schools participated in rotating classes at the Western Wayne County Resource Center. Classes offered included Forensics, Bees and Pollinators, Physics, Skilled Trades, Chemistry, Math, Mechanical Engineering, and more! Classes were led by wonderful volunteers including Bees in the D, STEMulation, and private citizens sharing their skills and knowledge. Some of the projects included building a time explosion, fingerprinting, "drug detection," building a "grabber" and a Newton's Cradle, making a "Zombie Graph" and more!

Parents attended workshops that included information from the Wayne County Health Department, Michigan Rehabilitation Services, and STEP. It was a great day that enabled many to see that people with many different abilities can pursue a career in STEM! We look forward to hosting many more STEM Day's in the future.

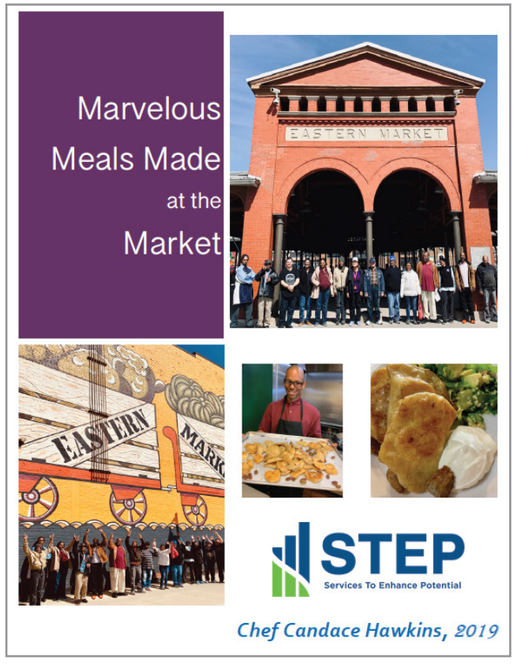
STEMulation Camp

STEP held its first four-day STEM (Science, Technology, Engineering and Mathematics) Skilled Trades Summer Camp in July at the Western Wayne County Resource Center! Students from Plymouth-Canton, Redford Union, Redford Thurston, Wayne Memorial and Garden City high schools explored Skilled Trades. The areas they were able to learn about included: electrical, plumbing, electronics, and carpentry. They also learned the equipment and safety skills needed for each field mentioned. Classes were led by excellent instructors from STEMulation Learning which engaged students in each category. Each day, the students also worked with STEP Employment Staff to learn about job skills and how to look into careers in the skilled trades.

Students on the Move

During the week of August 19th, high school students explored many different modes of transportation through the On the Move Summer Camp at STEP. This camp was a huge success! Each student was able to put into practice what they learned on the last day of camp. Their last day started out at the Western Wayne County Resource Center and the students were on the move for the rest of the day with STEP staff, Lisa Rhudy, learning how to navigate many types of transportation. It was a busy day as they traveled via the F.A.S.T Smart Bus, Lyft, QLine, Amtrak, People Mover and a STEP Van. Transportation can be a barrier to reaching your goals, but these students are now equipped with the knowledge they need to get from point A to point B in a flash!

STEP Cookbook: Marvelous Meals Made in the Market



The 2019 STEP Cookbook, Marvelous Meals Made in the Market, made its debut in July 2019! All sales support the Made in the Market Program located in the historic Eastern Market district of Detroit. This program, taught by Certified Chef Candace Hawkins, teaches culinary skills, proper eating habits, food preparation, and clean up. Made in the Market was launched in 2013 and to date, over 260 individuals have participated. Each of the recipes included in the cookbook are prepared by participants and Chef Candace on a regular basis. A few of the fabulous recipes in this edition of the cookbook include: Chicken Poblano Soup, Crispy Parmesan Chickpeas, Sausage Alfredo Pizza, Banana Ice Cream, and Aqua Fresca! Contact Tamaria White, at twhite@stepcentral.org, for more information and to purchase your copy of the cookbook!

DREAM
Downriver Employment and Activity Milestones

DREAM stands for Downriver Employment and Activity Milestones. It is a community activity and volunteer program for STEP clients. The object of the program is to give individuals the opportunity to not only access their community, but to become involved in and contribute to it. Each individual has the opportunity to choose what they wish to experience on a daily basis. This can range from community inclusion to volunteering and investigating the types of employment in their community. Participants are not only encouraged to do activities in their community, but to engage the public at large. The DREAM program promotes life and social skills through various community activities.

Our Vision

We are responsive to a dynamic, diverse environment serving as a catalyst and the champion for full, meaningful community life for all individuals.

Our Mission

To support individuals in the pursuit of their chosen goals and the achievement of personal satisfaction in their lives.

STEP Core Values

Our Values

- **RESPECT** for all individuals with whom we come in contact
- **EMPOWERMENT** and choice for all individuals
- **INTEGRITY** in all of our transactions and dealings with one another and the public
- **EXCELLENCE** in all that we endeavor to achieve
- **COLLABORATION** in making decisions that impact others
- **COMPETENCY** in each task we perform
- **ACCOUNTABILITY** for our decisions and actions
- **COMMITMENT** to those we support and to one another

Core Value Awards

Tammy Marhesic, Secretary

In the 32 years Tammy Marhesic has worked for STEP, she has always treated each person with the utmost RESPECT in conversation and in any circumstance. When the Downriver Employment and Activity Milestones (DREAM) program first began, Tammy embraced the idealism of each consumer having a choice. She did so in her words and in her actions. Since then, she continues to EMPOWER and encourage clients in her daily actions. Being at the front desk of the office, both at the former Downriver location and the current Dearborn South location, she is the first person the public interacts with. She operates with INTEGRITY, a high degree of professionalism and of course, COMPASSION. Families and clients connect with Tammy and this shows her heart for the individuals STEP serves. Tammy performs her work duties with a high degree of EXCELLENCE. Not only this, but Tammy tends to be the go-to person when others have questions and need answers. She goes above and beyond, putting 110% into whatever she is asked to do. Tammy COLLABORATES with others on committee work and other groups in which she has been a part. Tammy knows all things STEP, and is your go-to person. Tammy stays true to her word and holds herself ACCOUNTABLE to very high standards. No matter the day of the year, Tammy can be found with a strong COMMITMENT to STEP as she exudes each and every Core Value that STEP holds dear.

Jessica Montie, Skills Trainer

Jessica Montie embodies all of the STEP Core Values. This is evident in the way she leads her co-workers to excellence and the way she interacts with anyone that crosses her path. Employed by STEP for six years, Jessica has shown her COMMITMENT to furthering STEP's mission to help others reach their full potential. Demonstrated by the way Jessica leads a team, she embodies all the qualities of a great leader and has earned the respect of her coworkers. She shows RESPECT to each and every person she comes in contact with. Jessica's work ethic shows everyone around her what it means to work and live life with INTEGRITY and EXCELLENCE. The way she talks to people and treats people empowers them to reach their personal and work goals. Jessica instructs her team with KINDNESS, positivity, constructive criticism and purpose. Her teaching style is the perfect balance of high expectations and understanding as she employs a very supportive approach. Her COMMITMENT to those we serve is evident and this is demonstrated in her coaching techniques. She is clearly invested in the outcomes and success of her team. All of these are reasons why Jessica is one of this year's Core Value Award winners!

Thrift Store Impact

October 2018 - October 2019

CUSTOMERS SERVED | 71,597

STEP has served 71,597 customers during this year.

AVERAGE SALE | 10.09

Customers purchased an average of 10.09 items in one transaction.

ITEMS SOLD | 289,928

Thrift store customers collectively purchased 289,928 unique items during the year.

ESTATE SALE SUPPORT | 68

STEP has supported 68 estate sales this year.

PARTICIPANTS TRAINED | 179

179 trainees have participated this year.

HOURS TRAINED |5,991

STEP has provided 5,991 hours of paid training this year to thrift store employees.

DONORS | 2815

Dontations have been acquired from 2815 entities.

DONATION PICKUPS | 513

STEP has completed 513 pickups of donations.

ROUND UP DONATION PROGRAM

Wayne 1,355.37 | Southgate $896.57 | Dearborn $1,687.40 | Total $3,939.34

CVS Partnership

We are thrilled to announce STEP's CVS Retail Training Classes were launched in the summer of 2019! In partnership with CVS, the classroom at the Dearborn Heights Thrift Store is transformed into a mini CVS store! Participants are learning all about every aspect of working for CVS and retail in general. The classes meet twice a week for five weeks at a time. The class features the training that CVS employees receive during orientation. The first course began in July 2019, followed by consecutive classes throughout the year. Following every class, each participant works at the STEP Thrift Store to put into practice what they learned that day in class. Upon completion of the five week course, each participant engages in a work trial program at a CVS Pharmacy store. Graduates are given priority for hire at CVS stores, and gain skills and knowledge that they can carry with them anywhere! This is an amazing opportunity for participants to gain work experience. We love this partnership with CVS and we are eager to form more partnerships like this one.

Year End Highlights

Cruisn' with STEP Car Show – On June 19, 2019 The 2nd Annual Car Show was hosted at the Western Wayne Resource Center, sponsored by Don Nicholson.

NAMI Walk – STEP staff and clients participated in the annual NAMI Walks event in September on Belle Isle in Detroit, MI.

Special Olympics Basketball Team – STEP partnered with the Arc of Detroit to form a Special Olympics Basketball Team. The team finished 3rd in the Special Olympics State Tournament.

Boy Scouts of America Clothing Drive – On April 13, 2019, STEP partnered with the Boy Scouts of America for a clothing drive to benefit STEP Thrift Stores and all services provided by STEP.

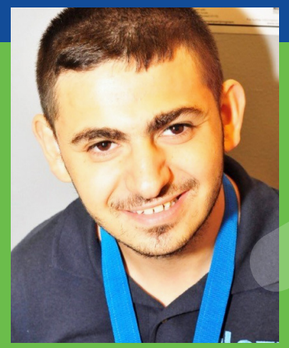
All Stars Day – Clients from each resource center participated in the City of Dearborn's All Stars Day at Ford Field on August 2, 2019. It was a very fun-filled day for everyone who attended.

Staff Picnic – STEP hosted its staff picnic on August 25, 2019 at Hines Park in Dearborn Heights.

National Thrift Store Day - STEP Thrift Stores and Donation Centers participated in National Thrift Store Day on Saturday August 27, 2019. Customers enjoyed 50% off all clothing and accessories.

Success Stories

Holland recently obtained his driver's license! Holland took the road test in July of 2019 and passed with flying colors. Holland completed a carpentry program, but had not been able to work in this field without transportation. Now that transportation is not an obstacle to employment, Holland will reapply for the Carpentry Union and seek employment. Congratulations, Holland!



Hassan started working at the Dearborn Heights Thrift Store Retail Training Program. He excelled in this program and learned a lot about customer service. Hassan was recently hired by Kroger as a Retail Clerk where he is putting his retail training to use! Congratulations, Hassan!

Shayla was hired by The Detroit Zoo as a Front Lobby Associate. This is Shayla's first job and we are so proud of you for reaching your goal! Congratulations, Shayla!

Tyrone started as an intern at The Henry, Autograph Collection Hotel learning cleaning and housekeeping. He was then hired on in a Houseman position. Tyrone is a hard worker and never gives up at his work or with his goals. Tyrone has a smile that lights up a room, you will see his smile from a mile away. Congratulations, Tyrone!

2019 SourceAmerica Design Challenge

For a number of years, engineering students from Lawrence Technological University (LTU) partnered with STEP to create a product that would decrease barriers to work for a few of our clients. In June 2019, STEP client, George, accompanied LTU student partners and STEP Staff, Steve Slayton, to the SourceAmerica Design Challenge in Washington D.C. where the students presented their design at the national competition.

While on Capitol Hill as part of the SourceAmerica Design Challenge, the group had the honor of meeting Senator Debbie Stabenow and Senator Gary Peters! It was a once in a lifetime experience.

After spending time at STEP, the LTU student group noticed that certain clients experienced sore hands while working and as a result, decreased productivity during work periods. The student team wanted to create a way to eliminate this barrier to work.

They began brainstorming a solution which resulted in the creation of a ring assembly jig and a ring counting pole. These devices were found to increase productivity, reduce hand soreness, increase accuracy and increase opportunity. We are proud to announce that George and the students earned second place in the national Design Challenge.

The following is part of George's biography submitted to SourceAmerica. "Throughout the week, George attends the Skills Building program at Services To Enhance Potential, where he finds pride and a sense of accomplishment in the assembly work he does while also enjoying getting out in the community to take bottles back to the store or to participate in other local events. At home, George loves cars, going out for rides and pointing out the cars he likes. He also likes watching television, participating in family events, listening to music, dancing, and shopping with his guardians. George entered life with challenges that most don't ever have to face, but he met those challenges with a determined spirit and an outlook that has been his driving force since birth."

STEP Artist
Collective Exhibit

In May of 2019, STEP was awarded a grant by Motor Cities National Heritage Area to further showcase the artistic talent of STEP clients through the STEP Artists Collective Exhibit at the Swords into Plowshares Peace Center and Gallery. Motor Cities approved grant funding to a dozen organizations through its 2019 Challenge Grant and Mini Grant Programs, and STEP was grateful to have been chosen for this opportunity. The STEP Artists Collective Exhibit showcased artwork from STEP's Advanced Art Classes. The exhibit, featuring 120 pieces of art, celebrated Michigan's rich automotive history in unique ways. The exhibit opened to the public on September 5, 2019 and was set to run through October 5, 2019, later to be extended until October 19, 2019. An opening reception was held on September 5, 2019 to feature and celebrate the STEP Artists Collective Exhibit. Over 150 members from the community attended and everyone had a fantastic time. We look forward to seeing where STEP artists and the STEP Art Program will showcase their talent in 2020!

STEP Art Program
2019 Shows

The STEP Art Program is anchored by 14 studio art classes for all levels and regularly presents gallery quality shows in the community. For the individual artist, the STEP Art Program fosters independence by acknowledging accomplishment, practicing motor skills, while developing critical thinking and learning. The program focuses on the fundamentals of communication through art: color theory, shape, pattern, perspective, and content. Our art program is a cornerstone of what we do at STEP as we work to advance the potential of others by helping them reach their life goals!

The STEP Art Program continues to expand and grow! It was a busy, exciting year with the following exhibits and opportunities.

October 9, 2018	Presentation and silent auction for STEP program at The Henry, Autograph Collection, Dearborn
October 18, 2018	Dearborn Sculpture Festival Art Exhibit
February 2019	Launched Advanced Art Classes in The Eastern Market and The Western Wayne County Resource Center
May 2019	STEP Thank You Card Art created by the STEP Art Program participants.
June 2019	Garden City Hospital Art Exhibit
June 2019	Westland Shopping Center Art Exhibit
July/August	Westland Library Art Exhibit
August 2019	Many clients showed their art at the Wayne County State Fair.
September 2019	Livonia Arts Council Art Exhibit at Livonia City Hall.
September 2019	STEP Artists Collective art exhibit at Swords into Plowshares Peace Center & Gallery.
September 2019	STEP Art Program commissioned to illustrate a children's book for Bundled.

2nd Annual STEPS to Success

We hosted our 2nd STEPS to Success Fundraiser in October 2018! The event highlighted a number of our Community and Business Partners. Guests enjoyed the Community Partner networking event prior to our fundraiser and many stayed for the fundraiser that followed immediately after. Over 70 attendees helped raise approximately $16,000 to help support STEP programming. Thank you to everyone who contributed to this event! We're excited to continue with our fundraising efforts next year!

2019 **Outcomes**

84% of those who participate in community activities, particiapte on a more consistent or regular basis than they did in the past.

95% are satisfied with community activities from the previous year.

95% report resolving major life issues.

89% feel that they have become better self-advocates.

78% of participants referred for job development became employed or transitioned into a more competitive placement.

73% of those who are newly employed are able to maintain employment for 90 days and beyond.

100% of employers responding reported satisfaction with new hires.

STEP
Services To Enhance Potential

Employment Partners, Donors, and Volunteer Sites

EMPLOYMENT PARTNERS

Amazon
American House
Bailey's Cathedral
Bangkok 96
Beaumont Health
Belle Tire
Boy Scouts of America
Buffalo Wild Wings
Bundled
C-Tech
Canton Emagine Theatre
Carry's Foodland Supermarket
CEVA Logistics
City of Wayne
Checkers
Courtyard Marriot Livonia
CVS
Dearborn Area Chamber of Commerce
Delaware North
Detroit Quality Brush
Detroit Zoo/Service Systems Associates
Detroit Wayne Mental Health Authority
DNR Outdoor Adventure Center
DTE
EDP Company
Edward Rose Apartments
Embassy Suites, Livonia
Emagine Theaters
FAA – Metro Detroit Airport
FEAST Detroit
Focus Hope
Fox Run Village
Gentleman's Box
Glass Academy
Goodwill Industries
Goodwill Stores
Greater Seth Temple
Ground Effects LTD
Head to Tail
Hearing Center for Excellence
Henry Ford Village
The Henry Ford
The Henry, Autograph Collection
The Home Depot
Hype Athletics, Dearborn Heights
Hype Athletics, Westland
IWS Ventures LLC
JVS
Kroger
Lakeridge Village of Detroit
Lawson Cleaning Advantage
Lincoln Bowman Archery Club
Little Diablo Salsa
Livingston Family Dental Center
Lowe's
Marshall's
Matador Restaurant
McGraw Home Improvement
Meijer
Merakey Autism Center
MDOT
Michigan Rehabilitation Services
Nankin Mills
Naturalicious
Northwest Activity Center
Olympia Entertainment
Pinnacle Facilities Solutions
P.F. Changs
The Professional Group
Quality Inn, Livonia
Quicken Loans
The Salvation Army
Samaritan Center
Senate Coney Island
Southern Wayne County Regional Chamber
Stonecrest Center
Studz Hardware
Vetbuilt Services
Volunteers of America
Walmart
Zee the Cook

VOLUNTEER SITES

Advance Care Health Center
Belleville Library
Capuchin Soup Kitchen
Dearborn Historical Museum
DHHS
Dorsey Center
Fish & Loaves
Fleece and Thank You
Focus Hope
Forgotten Harvest
Four Chaplain's Nursing Home
Free Methodist Church
Goodwill
Harvest Bible Church
Humane Society
Imperial Health Center
Lighthouse Mission
Meals on Wheels
New Faith Chapel
Plymouth Library
Pine Creek Manor
Pro Literacy
Romulus Athletic Center
Romulus Library
Salvation Army Harbor Light Center
Southgate Nursing Center
Southpointe Church
Wayne Family Center
Wayne Library
Westland Library
WW Child Services
Veteran's Charity Services

INDIVIDUAL DONORS

David Bourque
Roberta Anderson
Sandra Blackburn
Jeff Bachynski
Andrea Bledsoe
Terey DeLisle
Cheryl Fregolle
Michelle Goode
Patricia Harrell
Tim Kachmarik
Jamie Kling
Holly Lee
Marceia Lugo
Brent Mikulski
Jessica Montie
Marcus Pugh
Noreen Sarlauskas
Monica Sharf
Randy Sidebottom
Steven Slayton
Nancy Stauber
Tamaria White
Joanne Darga
Lauren Brosch
Doug Rousell
Sharon Samotis
Grace and Porta
John Hilber
Southwest Dearborn Hgts. Neighborhood Assoc.
Dennis McGill
Jordan Hodges
Kathleen Stearns
John & Patricia Sabat
David Hughes
Tim Kachmarik
Tamaria White
Scott Rajala
Sandy Blackburn
Kaitlyn Henninger
Kendra Scott LLC
Peggy Beecroft, Chris & Sherri Soave
M. Dudash/Gallo
Mechanical Comfort
Flagstar
Bank of Ann Arbor
Grace and Porta
Daly Merritt
The Henry, Autograph Collection
Terrie Hylton
Stan's Garage
Threat Management
Tesco
Dearborn Area Chamber of Commerce
UHY
Level One Bank

continued...

Dan & Ann Murawski
John & Wendy Pfister
Robert & Barbara Desimpelare
Ida Colquitt
Roxanne Young
Euchre Queens, Kathleen Kelly, CFO
Funraise, Inc.
Roderick Peterson
Dana Hensley
Baron & Dorothy Bates
Karl Kostrzewa
Jeanna English
Network for Good

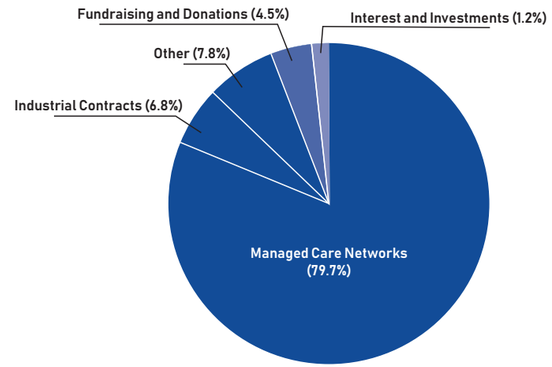
STEPS TO SUCCESS DONATIONS 2018

Peter Chang Enterprises, Inc.
Creative Commercial Real Estate, Inc.
UHY Accounting
J & J Mobile Services, Inc.
BCA Of Detroit LLC
Corp Magazine
Ken G. Miller
Terey DeLisle
ICA
GMH Law
Ronald Krzesniak
Sherrida Bourque
Doug Rousell
Spectrum Signs & Designs
Southern Wayne County Regional Chamber of Commerce
Terrance Reed
Lisa Redick
Tamaria White
Cheryl Fregolle
Assured Partner Daly Merritt Insurance
Anthony Balavitch Iii
Judson Center
Kim Trocchio
NAMI
Lauren Brosch
Jeanna English
Enterprise Fleet Services
Susan Owen
Mutual Of America
Jeffrey L Bachynski
Lobo Tires
Joanne Darga
Lisa Redick
Tim Kachmarik
Don Nicholson Enterprises, Inc.
Friends Of Frank Liberati
Community Opportunity Center
Level One Bank
M Jacob And Sons
Samaritas

2019 Financials

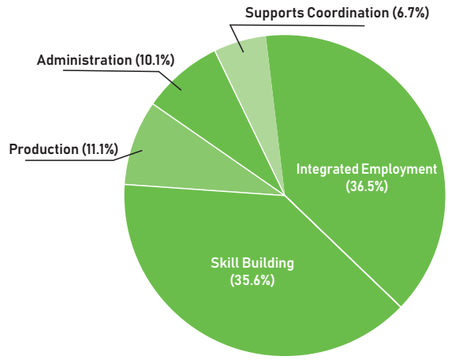
SOURCES OF FUNDS

Managed Care Networks	$ 12,940,209
Industrial Contracts	$ 1,109,180
Other	$ 1,271,570
Fundraising and Donations	$ 731,148
Interest and Investments	$ 195,743
Total Sources of Funds	**$ 16,247,850**



USES OF FUNDS

Skill Building	$ 5,697,957
Supports Coordination	$ 1,065,900
Integrated Employment	$ 5,830,877
Production	$ 1,765,350
Administration	$ 1,612,617
Total Uses of Funds	**$ 15,972,701**



Corporate Office &
Dearborn North Resource Center
2941 S. Gulley Rd.
Dearborn, MI 48124
313-278-3040
313-278-8671 Fax
800-649-3777 TTY

Dearborn South Resource Center
15200 Mercantile Dr.
Dearborn, MI 48120
313-827-0764
313-827-0767 Fax

Detroit Resource Center
4700 Beaufait
Detroit, MI 48207
313-267-9777
313-921-9131 Fax

Western Wayne County Resource Center & Employment and Training Services Department
450 S. Venoy
Westland, MI 48186
734-722-1000
734-722-0368 Fax

Limited English Proficiency Representative
734-722-1000 x 1003

Downriver DREAM Program
15431 Dix-Toledo Rd.
Southgate, MI 48195
734-552-6860
734-285-3961 Fax | 313-368-0992 Fax

Made in the Market/Art in the Market
2448 Market St.
Detroit, MI 48207
Tamaria White-313-267-9777 ext. 3203

STEP Thrift Store and Donation Centers

Dearborn Heights Store
23830 Ford
Dearborn Heights, Mi 48127
313-633-0755

Southgate Store
15431 Dix-Toledo Rd.
Southgate, MI 48195
734-284-0814

Wayne Store
35004 W. Michigan Ave.
Wayne, MI 48184
734-728-9777

2019
Annual Report | **Increasing Options**

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Services To Enhance Potential

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